



RCE/3629
#19

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

WILLIAM T. ROWSE ET AL.

Group Art Unit: 3629

Serial No.: 09/547,661

Examiner: Jonathan P. Ouellette

Filed: April 12, 2000

For: **SYSTEM FOR PROCESSING A CUSTOMER CONCERN**

Attorney Docket No.: 200-0053 (FMC 1185 PUS)

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DEC 04 2003

GROUP 3600

**REQUEST FOR CONTINUED
EXAMINATION (RCE) TRANSMITTAL**

Mail Stop RCE

Commissioner for Patents
U.S. Patent & Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114
of the above-identified application.

12/02/2003 SZEWDIE1 00000004 061510 09547661

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1. Submission as required under 37 C.F.R. § 1.114

- a. ☒ Previously submitted
- i. ☒ Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously
filed on **August 27, 2003**.
- ii. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously
filed on _____
- iii. ☐ Other _____

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, U.S. Patent & Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450, or facsimile transmitted to the U.S. Patent and Trademark Office at facsimile number _____, on:

November 26, 2002

Date of Deposit/Transmission

JOHN S. Le ROY

Name of Person Signing

John S. LeRoy
Signature

b. _____ Enclosed

- i. _____ Amendment/Reply
 ii. _____ Affidavit(s)/Declaration(s)
 iii. _____ Information Disclosure Statement (IDS)
 iv. _____ Other _____

2. Miscellaneous

a. _____ Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a period of ____ months

b. _____ Other _____

3. Fees

a. ✓ The Director is hereby authorized to charge the following fees, or credit any overpayments, to Deposit Account 06-1510 (Ford Global Technologies, Inc.).

- i. ✓ RCE fee required under 37 C.F.R. § 1.17(e)
 ii. Extension of time fee under 37 C.F.R. §§ 1.136 and 1.17
 iii. Other

b. _____ Check in the amount of \$_____ enclosed (the Director is hereby authorized to charge any deficiencies or credit any overpayments to Deposit Account No. 02-3978)

Respectfully submitted,

WILLIAM T. ROWSE ET AL.

By: John S. LeRoy
JOHN S. Le ROY
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Date: November 26, 2003

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